



Your Touchstone Energy® Cooperative

1776 TENTH ST.
P.O. BOX 219
TELL CITY, IN 47586

PHONE NUMBERS & HOURS

Local..... 812-547-2316
Toll Free..... 800-323-2316
Fax..... 812-547-6853
Long Distance
Phone Service 888-302-3003
E-mail sinpower@sinpwr.com
Web Site www.sinpwr.com
Call Before You Dig..... 811
**Office hours: 7 a.m.-4 p.m.
Monday-Friday**

BOARD OF DIRECTORS

Chairman, Gary Waninger — District 3
Carter and Harrison twps. (Spencer Co.)..... 357-2264
Vice Chairman, Leon Meyer — District 2
Grass, Clay and Jackson twps. (Spencer Co.)
and cooperative territory in Warrick Co. 359-4632
Secretary/Treasurer, Jeff Vogel — District 1
Luce and Ohio twps. (Spencer Co.)..... 649-4275
Don Braun — District 4
Hammond and Huff twps. (Spencer Co.)..... 529-8155
Randy Kleaving — District 5
Anderson and Troy twps. (Perry Co.) 836-2536
Kevin Waninger — District 6
Leopold, Tobin and Union twps. (Perry Co.).. 836-4646
Michelle Lynch — District 7
Clark and Oil twps. (Perry Co.)
and cooperative territory in Dubois Co. 843-5214

CUSTOMER CONTACTS

Michael E. Hammack
President/Chief Executive Officer

Steve Seibert
Manager of Operations

Gary Palmer
Manager of Office Services

Don Etienne
Manager of Member
and Corporate Services

CREDIT CARD PAYMENT



Southern Indiana Power offers our customers the option of paying their electric bills with a Visa or MasterCard debit or credit card by phone, in person, or on our Web site www.sinpwr.com.

**See page 8Z for your
chance to take home
FREE CFL bulbs**

CO-opNews

Information from your electric cooperative

CEO COMMENTS

Energy Management Program brings wiser energy use to region

Are you frustrated each time you pull up at the gas pumps? Who isn't? It's hard to believe the price we're paying for a gallon of gasoline today compared to 10 years ago.

Through the years, the price of electricity has remained an outstanding value compared to the rising prices of other commodities.

Southern Indiana Power is committed to keeping our costs as low as possible while still providing the level of service you expect. Because of that philosophy, we are proud to introduce a new program that will help our members become wiser energy users.

The Energy Management Program is an innovative program that uses technology to manage energy use when demand is high — when you and your neighbors are using the most electricity. This enables us to reduce demand during those times when energy is most expensive.

At the heart of the program is a device that allows our power supplier to cycle your water heater for short periods of time during hours of peak energy demand (a certified electrician installs the device at no cost to you). This program can make a significant difference in the amount of power consumed system-wide.

Instead of discussing the specifics of the program, I wanted to use this space this month to explain how the Energy Management Program will impact the system as a whole — and how making a little effort today can have a positive effect for your future.

How does regulating the consumption of power make a difference? Consider that our power supplier must be able to not only generate the average amount of power needed on



Michael Hammack
CEO

Anything we can do to lower the demand for electricity during peak hours will ultimately benefit us all.

any given day, but also to meet the peak demands.

This peak period, when you and your neighbors are using the most electricity each day, only lasts three or four hours, but we must have the energy available to meet the demands of all our members during that time. Water heaters are a big part of peak demand, because most folks get up and shower before work, and come home and do laundry and run dishwashers in the evening. This contributes to the peak demand in the early morning hours and in the early evening hours.

If those peak demands push the limits of what can be generated with existing facilities, then you know what has to happen. Our power supplier must build more facilities to generate more power, even though the peak demands only make up a small percentage of each day.

So you see, anything we can do to lower the demand for electricity during peak hours will ultimately benefit us all. Your participation

will be an important part of the overall solution.

You will be seeing more information about The Energy Management Program as Southern Indiana Power promotes the program through this publication and other media. You will hopefully become convinced that your participation is important, and that we are committed to being this region's reliable, efficient, responsible energy source.

The Energy Management Program is a simple way to make a significant impact on future energy costs. It's another way we can work together as a cooperative to benefit ourselves, our neighbors and our communities.

That, after all, is the cooperative way.

NEWS BRIEFS

Rebate deadline approaches

Each year Southern Indiana Power offers members rebates designed to assist members in purchasing higher efficiency heating, cooling or water heating appliances. However the program is re-evaluated each year and cannot be guaranteed to be in effect in coming years. The deadline for the current rebate program is Dec. 1. For more information, visit our Web site www.sinpwr.com/rebate.html.

Quarterly drawing winners

Each quarter members who complete and return the information survey are entered in a drawing for a \$50 bill credit. The new member winner from this quarter was John Krutz from Evanston. The service order winner was Mark Springstun from Dale.

CO-OP NOTES

Rate schedule

Shown below is the rate schedule information needed to figure your bill for electric use in October.
 Wholesale power cost tracker \$0.01761
 Indiana sales tax \$0.07

Rate 101 — Residential and Farm Service

Facility charge \$18.50 per month
 First 400 kwh \$.0940 per kwh
 Next 400 kwh \$.0820 per kwh
 Over 800 kwh \$.0720 per kwh

Rate 102 — Residential Total Electric

Facility charge \$18.50 per month
 First 300 kwh \$.1000 per kwh
 Next 700 kwh \$.0780 per kwh
 Next 1,000 kwh \$.0720 per kwh
 Next 2,000 kwh \$.0670 per kwh

Rate 103 — Off Peak Heating Systems

Facility charge \$22.65 per month
 First 400 kwh \$.0890 per kwh
 Next 400 kwh \$.0790 per kwh
 Over 800 kwh \$.0670 per kwh
 Energy used for off-peak heating systems between 11 p.m.-7 a.m. (EST)
 All kwh \$.0490

Rate 501 — Monthly Security Light Billing

175-watt mercury vapor \$7.50 per month
 100-watt H.P. sodium \$7.50 per month
 400-watt mercury vapor \$11.50 per month

Electric bills due by the 27th of each month.

\$50 monthly drawing

Would you like to win a \$50 credit on your electric bill? You could if you follow these simple rules:

1. Clip out the coupon below.
2. Fill out and return to our office along with your monthly payment before the 20th of the month. (Delinquent payments are not eligible.)
3. **Coupons are dated monthly and are not available at the office.**

You are automatically entered in the drawing if you have your bill withdrawn from your bank's checking or savings account (ACH) or if you pay your bill on-line by the 20th.

The winner will be notified and the name published in the following monthly publication of *Electric Consumer*.

September's winner was Herman Theis.

\$50 monthly drawing

FOR BILLS DATED
 Nov. 10, 2009

Paid by Nov. 20, 2009

NAME _____

ADDRESS _____

PHONE _____

ACCOUNT # _____

**Participate in Operation Round Up
 Help Your Community**

Get FREE CFLs

4 free bulbs for members already participating in Operation Round Up
8 free bulbs for new Operation Round Up participants

Complete the authorization form you will receive in your next bill, or download the "opt-in" form from www.sinpwr.com/roundup.html and bring it to our office at 1776 Tenth Street, Tell City to get your free CFLs. Members already participating in Operation Round Up can stop by the office to pick up their free bulbs. Offer good through Nov. 30 and while supplies last on selected bulbs.

visit www.sinpwr.com for more info about Operation Round Up



Kim Hughes was one of three \$100 winners, drawn from all the participants in the *Electric Consumer* Readers' Choice Awards survey. Southern Indiana Power's Ginger Stephens presents the check.

Happy Thanksgiving

The Southern Indiana Power office **will be closed Nov. 26-Nov. 27** as our employees spend time with their families.

WE NEED YOUR HELP.

Senators are drafting climate change legislation NOW, and you can impact the outcome. Climate change legislation should be:

Our Energy, Our Future
 A Dialogue With America
www.ourenergy.coop

Fair. Climate change legislation needs to recognize regional differences in how electricity is produced.

Affordable. Any climate change plan must keep electricity affordable for all Americans.

Achievable. Climate change goals must be realistic to ensure long-term success.

▶ Go to www.ourenergy.coop to make your voice heard.

Space heater precautions

Space heaters can be an attractive way to heat up a room or area when the weather starts getting colder. However, space heaters can be dangerous if used incorrectly. According to Harvard University Environmental Health and Safety group, more than 25,000 residential fires and 6,000 emergency room visits are caused by space heaters in the U.S. every year.

Some cities have banned the use of many types of portable space heaters. Before purchasing or using any type of space heater, check with your local fire department to find out if it is legal in your community.

Southern Indiana Power offers the following precautions when using electric space heaters:

- Before using a space heater, make sure your smoke and carbon monoxide detectors are in good working condition.
- Check to make sure the heater is clean and in good condition, and have all problems professionally repaired.
- Place heater out of high-traffic areas and on a level, hard, non-flammable floor surface—NOT on carpets, furniture or countertops.

- Space heaters have one purpose — to provide supplemental heating. Never use them to thaw pipes, cook food, or dry clothing or towels.
- Remember to keep space heaters at least three feet from all combustible liquids like fuel, spray cans and paint, as well as flammable items such as draperies, blankets and sofas.
- Never allow pets or children near an electric heater. Accidental contact could result in serious shock or burns.
- Do not overload circuits. Never use extension cords or multiple plugs with a space heater, and make sure the unit is not plugged into the same circuit as other electric appliances.
- If your space heater is plugged into a ground fault circuit interrupter (GFCI) and the GFCI trips, don't assume there is something wrong with the GFCI. Immediately stop using the heater until it can be checked by a professional — if not, a serious shock could occur.
- Never leave space heaters unattended. Turn off your space heater and unplug it before leaving the room or going to bed.

Use your generator safely during an outage

Don't overload your generator

Determine the amount of power you will need to operate those things you plan to connect to the generator. (Light bulb wattage indicates the power needed for lighting. Appliance and equipment labels indicate their power requirements.) If you can't determine the amount of power you will need, ask an electrician.

Make sure your generator produces more power than will be drawn by the things you connect to the generator, including the initial surge when it is turned on. If your generator does not produce enough power to operate everything at once, stagger the use of your equipment.

If your equipment draws more power than the generator can produce, you may blow a fuse on the generator or damage the connected equipment.

Use your generator safely

Incorrect generator use can lead to carbon monoxide poisoning from the toxic engine exhaust, electric shock or electrocution and fire. Follow the directions supplied with the generator.

Never use a portable generator indoors

Never use a portable generator in a garage, carport, basement, crawl space or other enclosed or partially-enclosed area, even with ventilation. Opening doors and windows or using fans will not prevent carbon monoxide buildup in the home.

If you start to feel sick, dizzy, or weak while using a generator, get to fresh air right away — do not delay!

Install home carbon monoxide alarms that are battery-operated or have battery back-up. Test batteries frequently and replace when needed.

Always use your generator outdoors

Place the generator away from windows, doors, and vents that could allow carbon monoxide to come indoors.

To avoid electrocution, keep the generator dry. Do not use in rain or wet conditions. Operate it on a dry surface under an open canopy-like structure. Make sure your hands are dry before touching the generator.

Use and store generator fuel safely

Turn the generator off and let it cool before refueling. Gasoline spilled on hot engine parts could ignite.

Store generator fuel in an approved safety can outside of living areas in a locked shed or other protected area. Local laws may restrict use or storage of fuel. Ask your local fire department for information.

If you spill fuel or do not seal its container properly, invisible vapors can travel along the ground and be ignited by an appliance's pilot light or arcs from electric switches in the appliance.

Use the type of fuel recommended in the generator instructions or on its label.

Connect your generator correctly

Plug appliances directly into the generator, or use a heavy duty, outdoor-rated extension cord rated (in watts or amps) at least equal to the sum of the connected appliance loads.

Never try to power house wiring by plugging the generator into a wall outlet ("back feeding"). It can lead to the electrocution of utility workers or neighbors served by the same utility transformer.

The only safe way to connect a generator to house wiring is to have a qualified electrician install a power transfer switch or have Southern Indiana Power install GenerLink™ at your meter. For more information about GenerLink™, visit www.generlink.com.



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Highlights of the Sept. 30 board meeting

In an effort to keep you informed of your cooperative's operations and activities, the following are highlights of the Sept. 30 board meeting.

- All directors were present along with President/CEO Michael Hammack and Administrative Assistant Lisa Hinton.
- The Aug. 26 board meeting minutes were reviewed and approved.
- The August membership certificates and vouchers were reviewed and approved.
- The August directors' report was reviewed and approved.
- The board of directors approved the Hoosier Energy wholesale power cost tracker increase as presented, effective Oct. 1.
- The CEO report was the first item of new business with Hammack reporting the following items:

- Hammack updated directors on cost of service study options.
 - Hammack informed directors of a delay in the process of finalizing a new credit card vendor.
 - Hammack reported Cannelton Utilities has requested a proposal from Hoosier Energy for power supply.
 - Hammack reviewed upcoming CFL promotions with the board.
 - Hammack informed directors of the following upcoming meeting dates:
Oct. 7 – Operation Round Up board of trustees meeting; Oct. 13 – member information meeting at the Chateau for randomly selected members who receive their power from the New Haven substation; Oct. 27 – member information meeting at the Bristow Community Center for members who receive their power from the Bristow substation.
 - The Oct. 28 board meeting will begin at 6 p.m. due to timing issues with the Hoosier Energy new director tour.
- Hammack presented directors with results of the 2008 CFC Key Ratio Trend Analysis (KRTA) report.
 - Recommendations from the wage and sal-

- ary committee were presented by Committee Chairman Vogel and approved by the board.
- Chuck Tiemann, senior risk management/regulatory consultant with Indiana Statewide, provided storm safety/field support training on Sept. 3. Hammack advised there were no lost time accidents and no public liability claims to report.
- A motion was made, seconded and carried by the board to adopt a resolution to approve the Southern Indiana Power 2008-2028 Power Requirements Study.
- Chairman Waninger reported on the NRECA regional meeting held Sept. 9-10.
- Director Kleaving reported on the NRUCFC regional meeting held Sept. 9.
- Director Braun reported on his participation in a teleconference with Hoosier Energy on Sept. 14.
- The board nominated Director Kleaving as 2010 Indiana Statewide director.
- Director Lynch was selected delegate and Director Kevin Waninger alternate delegate to the 2009 Indiana Statewide annual meeting to be held Dec. 17-18.
- The next regularly scheduled board of directors meeting will be held Wednesday, Oct. 28 at 6 p.m.

RECIPE OF THE MONTH

Pumpkin Muffins

- | | |
|----------------------|--------------------|
| 1 cup sugar | 1 t. baking powder |
| ¼ cup vegetable oil | ¼ t. ground cloves |
| 2 eggs | ¼ t. cinnamon |
| ¾ cup canned pumpkin | ¼ t. nutmeg |
| 1 ½ cups flour | ½ t. salt |
| ½ t. baking soda | |

Mix together sugar, oil, eggs and pumpkin. Sift together the rest of the ingredients. Stir the two mixtures together. Bake in greased muffin tins at 400 F for 15 to 18 minutes.
— Source: *The Fence Post Cookbook, Third Edition*

November Sudoku Puzzle — Medium

1		5		9	2			
	8		5					1
4		6		1				
		7			9	8		
	6		2		7			3
		8	3			5		
				3		1		8
	5				8			9
			9	4		3		5

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Long distance only
6.8¢*
per minute

*Taxes and other regulatory charges not included. Certain restrictions may apply. Please call for details. Service provided by TransWorld Network.

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- From our Web site, you can:
- Pay your bill with a credit card
- Watch a video about the "Our Energy Our Future" campaign
- Use our Home Energy Calculator
- Get info on our Rebate Program
- See photos from the 2009 Annual Membership Meeting

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